

zenon Report Engine Release & Support Cycle



	Release	Licence Sales Stop	End of Long-Term-Support		
			<i>Support and Training</i>	<i>Bugfixing without SLA</i>	<i>Bugfixing with SLA</i>
zenon Report Engine 11	06/2022	03/31/2025	03/31/2026	03/31/2026	03/31/2028
zenon Report Engine 10	03/2021	03/31/2024	03/31/2025	03/31/2025	03/31/2027
zenon Analyzer 3.40	03/2020	03/31/2021	03/31/2024	03/31/2024	03/31/2026
zenon Analyzer 3.30	Q2 2019	03/31/2021	03/31/2023	03/31/2023	03/31/2025
zenon Analyzer 3.20	03/31/2018	03/31/2020	03/31/2022	03/31/2022	03/31/2024
zenon Analyzer 3.10	03/29/2017	03/31/2020	03/31/2021	03/31/2021	03/31/2023
zenon Analyzer 3.00	08/12/2016	03/31/2020	03/31/2020	03/31/2020	03/31/2022

SLA SERVICE LEVEL AGREEMENT